

# Train the Trainer - Compact

Incl. Human Factors fundamentals in accordance with IATA AHM41 HF01 and HF02

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2 DAYS COURSE | MIN PARTICIPANTS | Available Languages: DE+EN

SOFT SKILLS

## Description

**Strengthen your competencies and training techniques in education and training, communication, and staff leadership with this Train the Trainer course in a new compact format. In addition, you will gain solid foundational knowledge on human behavior in accordance with IATA AHM41 HF01 and HF02, enabling you to specifically improve and sustainably ensure safety within operational processes.**

You will acquire practical expertise in adult education with the goal of enhancing your didactic skills and strengthening your role as a trainer in an operational environment. Through interactive exercises, practice-oriented case studies, and targeted training sessions, you will develop effective methods for planning, delivering, and evaluating training, as well as for professional communication with staff. You will learn how to design learning processes in a goal-oriented way, consider different learning types, and convey knowledge in a clear and application-focused manner. In addition, you will gain practical knowledge of Human Factors, safety culture, and accident prevention. You will understand how human behavior, stress, communication, and team dynamics influence safety and performance, and how to integrate this knowledge directly into your daily work. This compact training format combines practical training competence with safety-relevant knowledge and supports you in achieving sustainable learning and development outcomes within your team.

## Target group

- Employees with responsibility for staff leadership, department heads, supervisors, trainers
- Project managers, subject matter experts
- Employees from human resources departments
- Lecturers, staff in education and personnel development

**Class location:** Classroom training in Europe, or worldwide in-company

**Included:** course material, certificate

## Learning objectives

- Understand the fundamentals of adult learning and apply them in modern training environments
- Apply structured methods for planning and delivering training sessions
- Develop effective presentation, communication, and facilitation techniques
- Apply feedback methods, active listening, and handle objections confidently
- Analyze and improve the quality of your own training and instruction
- Strengthen communication skills, conflict management, and intercultural awareness
- Understand group dynamics and apply leadership principles in training
- Acquire foundational knowledge of Human Factors and their impact on safety and performance
- Understand safety culture and measures for accident prevention

## Course outcomes

- Understanding of professional training methods, adult learning, and Human Factors to improve safety, communication, and performance
- Ability to plan and deliver training in a structured way and to apply communication, facilitation, and feedback techniques effectively

