

# Change Management in Air Logistics

## Understanding change and its impact on people, processes, and operations

2 DAYS COURSE | MIN PARTICIPANTS | Available Languages: DE+EN

AIR CARGO MANAGEMENT

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### Description

**Change is a constant in air logistics, driven by evolving market demands, digitalization, regulatory developments, and increasing operational complexity. This course provides a structured and accessible introduction to change management within air logistics environments, helping participants understand how change impacts people, processes, and daily operations. It focuses on building a clear foundation of how change is initiated, managed, and implemented in real operational contexts.**

Participants gain practical insights into the key drivers of change, typical challenges in implementation, and the role of communication, coordination, and stakeholder involvement. The course connects change management directly to operational realities, ensuring that concepts are not only understood but also applicable in day-to-day work environments. A strong emphasis is placed on developing the mindset required to navigate change effectively. Participants learn to recognize patterns, question established ways of working, and approach challenges with a more flexible and solution-oriented perspective. This includes developing the ability to move beyond conventional thinking patterns and no longer be constrained by predefined assumptions. Through practical examples and structured discussions, participants build confidence in understanding and supporting change processes within their organizations.

### Target group

- Junior professionals in airlines, ground handling, and logistics operations
- Employees transitioning into new roles or responsibilities
- Operational staff involved in process or organizational changes
- Professionals seeking a structured understanding of change in air logistics environments

**Class location:** Classroom training in Europe, or worldwide in-company

**Included:** course material, certificate

### Learning objectives

- Understand the concept of change management and its relevance in air logistics operations
- Identify key drivers of change, including market developments, digitalization, and regulatory requirements
- Understand how change impacts people, processes, and operational performance
- Recognize typical challenges and resistance in change situations and how they can be addressed
- Understand the role of communication, coordination, and stakeholder involvement in successful change processes
- Develop the ability to adapt to new situations and support change initiatives in operational environments
- Learn to question existing processes and identify opportunities for improvement
- Develop the ability to move beyond conventional thinking patterns and no longer be constrained by predefined assumptions
- Understand the basic steps and phases of structured change processes
- Strengthen collaboration and alignment within teams during change situations
- Gain confidence in navigating and contributing to change in daily operational contexts

### Course outcomes

- Improved understanding of change processes and their impact on operations, people, and performance
- Enhanced ability to adapt to change and support transformation initiatives in air logistics environments
- Increased confidence in navigating change situations and contributing to continuous improvement

